

Creoptix AG is an emerging company located in Wädenswil near Zurich. Our biosensor instruments are used in life science research labs within academic and industry, providing biochemists with the best tools to explore new applications in the field of molecular interaction analysis. The instruments are based on an optical detection principle, and include mechanical, electrical optical and (micro-) fluidic components. Our company is praised for excellent customer service, and we would like to keep it that way.

That is why we are looking for you as

Field Service Engineer

Your role and responsibilities

In this role, you will work hand in hand with the sales and operations teams to give our instruments the care they need, at customer site or in-house. In particular you will

- Provide scheduled maintenance work at our customers premises or in-house to ensure continuous proper functioning of our devices
- Perform repairs in case of device malfunction
- Keep the documentation and logs up to date
- Collaborate with the sales and application team by providing feedback from the field so we can further improve our products and services
- Travel approximately 40% of your time, including over-night trips, and to destinations worldwide with a focus on EU and USA
- Help out in production so you stay in touch with the ins and outs of the product
- Place of work is Wädenswil, Switzerland unless you are on customer site

What we expect

- You handle that screwdriver like a pro
- You love to interact with customers, and can show us your corresponding experience
- You have a mechanical, systems, automation or micro-engineering degree
- You have experience in servicing and repairing flow-through analytical devices
- You are independent, smart and a fast learner
- You are fluent in English, and we don't need to explain to you how to use a computer
- You have a valid driver's license and like to travel, because you will work in the field a lot

What we offer

- An exciting, challenging, innovative and open environment: you will work with other smart people in an interdisciplinary team and broaden your horizons
- Flexibility for part or full time (80-100%)
- Start date as soon as possible

Interested?

Please send your motivation letter and resume to:
Kaspar Cottier, CTO
fse2018@x.creoptix.com
(only use above email please)

